



## Quality Policy Statement

Tecroc Products Ltd is a medium sized company within the supply and service areas of the construction industry. The scope Tecroc Products business is as follows:

*“The design, manufacture and supply of grouts, structural support mortars, pointing mortars, concrete repair products, construction adhesives, anchoring, highways and streetscaping products, coatings, ground engineering, waterproofing, façade mortars, external finishes and undertaking of contract blending.”*

Directors, Managers and Staff are totally committed to setting and achieving quality standards that are capable of meeting the specified requirements and reasonable expectations of our customers. These quality standards shall enable the provision of products and services to meet agreed contractual requirements of our customers.

Tecroc Products Limited has developed and will maintain a Business Management System that conforms to the requirements of BS EN ISO 9001:2008. The Business Management System will ensure that we can provide and maintain a consistently high quality in all work we undertake. Our Business Management System has the full support of top management and shall be implemented, maintained, reviewed and continually improved.

Top Management shall be responsible for establishing the quality objectives and through their direct involvement in regular reviews of the Business Management System establish:

- The objectives ongoing validity
- The need to add, delete or modify an objective
- Evaluation of the effectiveness of the system in meeting the objectives
- The provision and effective management of resources

The Business Management System shall ensure that proper communication, work control and accountable records are generated for all work undertaken.

All members of Tecroc Products Limited Staff are required to promote the aims and objectives of the Business Management System by familiarising themselves with the contents of this Manual that are relevant to their functions. All Staff within Tecroc Products Limited shall be supported according to their individual needs for personal development and training.

The Directors have appointed a Management Representative (Technical Resources Manager) responsible for monitoring and ensuring the correct and effective execution of Tecroc Products' Business Management System as a whole.

Signed..... *Mark Shorrock*.....Dated.....08/03/2010.....

Mark Shorrock

Managing Director



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